



Make and Receive Phone Calls (Android Device)

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Part of ***Calling and Messaging***

Hi, my name is Hong Sen, I am an IT trainer at Guide Dogs Singapore.

Today, I'll be showing you how you can make and receive phone calls on Android with Talkback enabled.

We will first try to answer and end calls with Talkback, followed by making a call by dialling a number with the phone's "Dialpad".

Answering and Ending a Call with 'Talkback'

Today, we will be demonstrating on a Google Pixel 6.

We will first look at how you can answer and end calls with Talkback enabled. With Talkback enabled, the simplest way to answer and end phone calls would be to perform a two-fingers double gesture. This gesture should work on Samsung Galaxies and Google Pixels running

Android 11 and above, or any Android devices running Android 12 and above.

Over here, our Google Pixel 6 is running Android 13. We will be receiving a phone call shortly.

[Demo: Google Pixel 6 screen shows an incoming call, Talkback announcing an incoming call from “Hong Sen Work”]

To answer the call, we shall perform a two-fingers double-tap gesture.

[Demo: Hong Sen performs a two-fingers double-tap gesture on the phone and phone call is answered]

And we have answered a call. Now, to end the call, we will perform the same gesture, two-fingers double-tap.

[Demo: Hong Sen performs a two-fingers double-tap gesture, and the call has ended.]

And the call has ended.

Making a Phone Call through “Dialpad” (Keypad)

We have successfully answered and ended a call using the Talkback gesture, double-tap with two-fingers. Let’s now try to make a phone call using a “Keypad”.

Over here, we have the phone's default "Phone" app opened.

[Phone screen displaying "Phone" app opened]

Please note that depending on your phone's model, the layout of the "Phone" app might be different.

We will now bring out the phone's "Dialpad", or "Keypad", by finding the icon at the bottom right corner of the screen.

[Demo: Hong Sen moves his finger around to search for the "Keypad" icon, Talkback reads out accordingly until "Keypad" icon is found.]

I'll now perform a double-tap gesture.

[Demo: Hong Sen performs a double-tap gesture on "Keypad" icon, then "Keypad" opens]

The "Keypad" resembles that of a "Dialpad" on a landline telephone, with the numbers laid out in a matrix of three columns and four rows, with 1-2-3 on the first row, 4-5-6 on the second row, etc.

Notice that above the "Keypad", you'll find a textbox, that displayed the numbers dialed, to the right of that, you will find the "Delete" button. And

underneath the “Zero” button, you will find the “Dial” button.

Let’s now try to dial a number.

[Demo: Hong Sen dialling number, Talkback reads out the dialled numbers.]

Now we have entered a number, let’s make sure the number is entered correctly. I’ll now touch the “Editbox” above the “Keypad”.

[Demo: Hong Sen touches the “Editbox” and Talkback reads out the numbers]

The number sounds correct, let’s now dial the number. I’ll find the “Dial” button,

[Demo: Hong Sen touch the “Dial” button, Talkback reads out accordingly]

Here’s the “Dial” button, I’ll now perform the double-tap gesture.

[Demo: Hong Sen performs a double-tap gesture on phone and makes a phone call, Talkback announce accordingly, phone ringing...]

And our call has gone through.

Now, let's try to end the call. Again, to end the call, we will perform the two-fingers double-tap gesture.

[Demo: Hong Sen performs a two-fingers double-tap gesture to end the call, Talkback announce accordingly.]

And our call has ended.

So, we have seen how you can make and receive phone calls on Android with Talkback enabled. Another popular way to make phone calls is via WhatsApp, which we will cover in the next phase. In the meantime, if you require assistance with WhatsApp, please feel free to reach out to GDS for support. Once again, my name is Hong Sen, and we will meet again next time.

If you would like to learn more about operating your phone, you can contact our IT trainers in Guide Dogs Singapore by calling us at 6339 7900, or emailing us at IT@guidedogs.org.sg.